

## **Quality and Environmental Policy**

The business goal of the management and staff of  
**Hitachi High-Technologies (Singapore) Pte. Ltd.**

*is to achieve excellence by providing a total service for our customers, sourcing and delivering products which match their exact requirements.*

To compliment this goal we are *committed* to the *establishment, implementation and maintenance* of effective **Quality and Environmental Management** systems (QEMs).

To ensure the successful achievement of this policy,  
we shall:

- **Ensure the highest quality of our products and services are delivered and on-time**
- **Minimise resource depletion and maintain a pollution free work environment**
- **Comply with applicable legal, customer and other requirements that we subscribe**

Together, we shall strive towards *continually improving the effectiveness* of the QEMs. Our QEMs shall comply with or exceed the requirements of the ISO9001 and ISO14001 international standards.



**Masaho Masuyama**

Managing Director

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